

## Report Addendum

<b>Programme provider:</b>	Cardiff Metropolitan University
<b>Education Quality Assurance (EQA) Lead:</b>	Scott Wollaston
<b>Date of review:</b>	May 2024

## Summary

Following inspection activity, the BSc Dental Technology programme at Cardiff Metropolitan University were given actions to address within a specified timeframe. Progress monitoring has been undertaken by the EQA Team to review what improvements have been made, to ensure that the actions outlined in the report have been appropriately addressed.

Action Number	Req	Progress
1 The school should work with the dental hospital to develop an appropriate patient consent form which includes direct reference to registrants and pre-registrants.	2	<p>The provider has initiated discussions with the dental hospital and is exploring if and how they can incorporate a more detailed approach to patient consent. A new consent form for patients being treated by students in the dental hospital is being implemented in September 2024. The provider is also going to rework and use the Gumshield documentation to support colleagues in the dental hospital.</p> <p>This requirement is partly met.</p> <p>In order for this requirement to be met, the GDC must see evidence of the patient consent form being implemented.</p>
2 & 3 The school must ensure that they conduct regular audits of the dental hospital, to ensure the safety and appropriateness of the environment and obtains copies of relevant documents.  The university should update the memorandum of agreement between them and the health board in a timely manner.	3	<p>The provider has generated a timetable for visits to the dental hospital and included scheduled agenda items for the weekly team meetings where notes will be kept ensuring actions are followed up on. To supplement this, a system has been set up where staff from dental technology can visit the dental hospital once a year to confirm through a visual inspection of the premises and facilities, including an audit of H&amp;S paperwork, that the laboratories used satisfy the providers expectations. These visits will be recorded. The memorandum of agreement between the provider and health board has also been signed by both parties and a copy of this seen by the GDC.</p> <p>This requirement is now met.</p>

<p>4 The school should formalise a patient feedback mechanism to inform programme development.</p>	<p>11</p>	<p>Working with the dental hospital, the provider has developed a feedback process to support programme design. The Programme Director will also oversee and ensure that all actions regarding Programme Enhancement Planning are recorded and followed up on.</p> <p>Communications and administrative tasks involving external examiners are generally managed by the school's administrative team. It was acknowledged that some tasks were missed such as invitations to the exam board. As a result, the Programme Director and their team have taken an active role in communicating with external examiners to confirm that all information needed during the academic year is provided.</p> <p>This requirement is now met.</p>
<p>5 The school must ensure that they map all the dental technician learning outcomes to the curriculum.</p>	<p>13</p>	<p>A blueprint mapping document has been amended by the provider following feedback from the inspection panel; evidence of this document was provided.</p> <p>This requirement is now met.</p>
<p>6 The school should formalise a patient feedback mechanism which feeds into the student assessment.</p>	<p>17</p>	<p>Alongside the patient consent form mentioned in requirement 2, the provider is working with the dental hospital to develop a process for obtaining patient feedback that will feed into the student assessment; this is planned for a September 2024 implementation.</p> <p>This requirement is partly met.</p> <p>In order for this requirement to be met, the provider must evidence that the patient feedback system is up and running and the feedback gathered is used to help inform student assessment outcomes.</p>